

CANVAS: Why do students see the wrong Total score?

There are several reasons for the Total Score displayed to students to be wrong or misleading.

ISSUE:	EFFECT:
Grading scheme in Canvas course has not been modified to match class syllabus.	Student typically get a lower grade than expected. (Students receive an official letter grade that corresponds to a total score that is 0.5 – 1.5% lower than they actually earned.)
Instructor has left grade cell blank when student did not do assignment/test.	Student's displayed Total is too high.
Instructor has not graded every submission, including re-submissions.	Student's displayed Total is too low.
Extra credit activity is set to be worth points	Student's Total is too low because the extra credit is treated as normal course work.
End of course grade adjustment rule not applied yet (e.g., drop lowest quiz score)	Student's Total is too high during course
End of course grade adjustment applied at start	Students Total is too low during course
Grade cell is hidden	Student Total doesn't include hidden score
Grade cell is exempt. Changes course total point value for that student.	Points and % are correct. Breakpoints , as values – not percentiles – all shift from stated values in syllabus.